

CONVEYANT SYSTEMS, INC.
 530 HIGHLAND STATION DR., #3002
 SUWANEE, GA 30024
 TELEPHONE: (949) 756-7100
 FACSIMILE: (678) 866-2574
 WEBSITE: WWW.CONVEYANT.COM

TeleDirectory™ SIP Console

Avaya Aura® Session Manager and Avaya Aura® Communication Manager

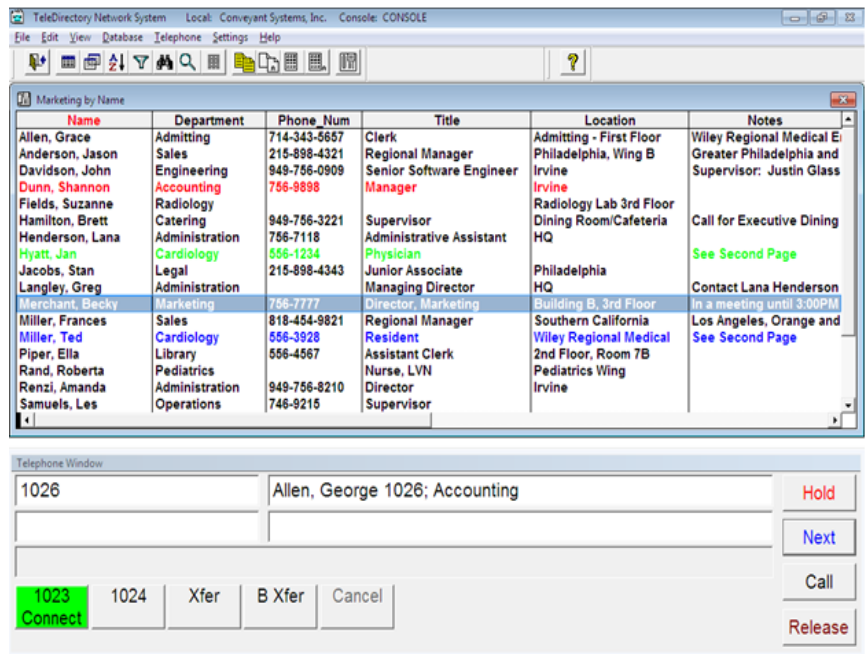
In today's demanding telecommunications environment, the attendant answering position requires exceptional reliability; the ability to provide fast and efficient service; and the ability to access an up-to-date directory to ensure delivery of accurate information.

Conveyant Systems' TeleDirectory SIP Console provides attendants with a call processing platform to assist them in meeting these demands, and enhances the call processing functionality available in the **Avaya Aura Session Manager and Avaya Aura Communication Manager**.

Our TeleDirectory Console's user-customizable directories enable attendants to easily access directory information for personnel, departments, students, guests, patients, products, services, etc. And, our "click to dial" or single keystroke transfer improves accuracy and efficiency. Features such as Call Notes, Call Recording, Messaging/Paging Services and On-call Schedules provide the functionality needed to ensure the telephone attendants provide your customers with exceptional service—quickly and efficiently. TeleDirectory Consoles are available in three models with a range of features and price levels to suit small, medium and large enterprises.

TELEDIRECTORY CONSOLES ADVANCED FUNCTIONALITY WITH EXCEPTIONAL RELIABILITY

- May be integrated with Conveyant's **Sentry E911 Solutions** as a Private Emergency Answering Position.
- Fifteen, user-customizable directories with integrated dialing
- Indexed or sequential directory format with detail information pages
- Real-time directory updates from host systems with Host Interface product
- Web Based On-Call Scheduling for Healthcare
- Filter, phonetic, character-by-character and sequential search
- Comprehensive system, console and user call statistics reports
- Compatible with Avaya Aura® Communication Manager 6.3 SP4 and Avaya Aura® Session Manager 6.3 SP7



TeleDirectory Consoles offer customization, flexibility and specialized directory applications for all vertical markets.

