



FOR IMMEDIATE RELEASE

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PRESS RELEASE

CONVEYANT SYSTEMS' SENTRY E9-1-1 SOLUTIONS NOW RATED "AVAYA COMPLIANT"

Santa Ana, California, April 25, 2012 – Conveyant Systems, Inc., a leading supplier of PC-based Attendant Console and E9-1-1 solutions, today announced that its portfolio of Sentry E9-1-1 Emergency Location Management Solutions (ELM) is compliant with key Emergency Service solutions from Avaya, a global provider of business collaboration systems, software and services.

Conveyant's Sentry E9-1-1 Solutions helps enterprises in an emergency by providing VoIP location discovery and on-site notification when a 911 call is made. The application is now compliance-tested by Avaya for compatibility with Communication Server 1000 Emergency Service Release 7.5.

Tim Kenyon, President of Conveyant Systems, said, "We are pleased to have successfully completed compliance testing with Avaya on the Communications Server 1000 (CS 1000) for our Sentry E9-1-1 Solutions. Sentry enhances the Emergency Services Access (ESA) features in the CS 1000 by providing enterprise location management solutions and on-site notification when a 9-1-1 call is placed."

Conveyant Systems is a Technology Partner in the Avaya DevConnect program –an initiative to develop, market and sell innovative third-party products that interoperate with Avaya technology and extend the value of a company’s investment in its network.

As a Technology Partner, Conveyant Systems is eligible to submit products for compliance testing by the Avaya Solution Interoperability and Test Lab. There, a team of Avaya engineers develops a comprehensive test plan for each application to verify whether it is Avaya compatible. Doing so enables businesses to confidently add best-in-class capabilities to their network without having to replace their existing infrastructure – speeding deployment of new applications and reducing both network complexity and implementation costs.

Conveyant Systems was also recently named as one of the initial members of Avaya’s DevConnect Select Product Program which offers customers a streamlined way to order Avaya-compatible, third party applications.

“Conveyant Systems values the opportunities that are made available to us through the DevConnect Technology Partner Program, including the ability to test our products in the Avaya lab environment. This successful compliance test provides our mutual customers with an added level of security on the functionality and interoperability of Sentry on the CS 1000. In addition, customers have access to solutions that help them incorporate new technology easily and cost-effectively into their communications infrastructure,” added Kenyon.

Mark Fletcher, ENP, E911 Product Manager, Avaya, stated, “One of the numerous advantages of Avaya’s DevConnect Program is the ability for our Technology Partners to test their solutions’ interoperability with Avaya products. Avaya has always considered E911 a critical part of enterprise voice deployments, and Technology Partners like Conveyant Systems help ensure our enterprise customers have access to tested, reliable solutions which can provide the critical situational awareness during an emergency that gets people who **can** help to the people that **need** help as quickly and accurately as possible.”

ABOUT AVAYA

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, networking and related services to companies of all sizes around the world. For more information please visit www.avaya.com. For more information on the Avaya DevConnect program, visit www.avaya.com/devconnect.

ABOUT CONVEYANT SYSTEMS, INC.

Founded in 1987, Conveyant Systems develops and markets the TeleDirectory™ family of PC-based Attendant Consoles and Sentry™ E9-1-1 Location Management Solutions for call handling and database information-intensive applications for the PBX, Centrex and VoIP marketplace. Conveyant's products have been developed with reliability, network compatibility, ease of use and advanced features which provide benefits, including improved customer service, lower labor costs and increased employee productivity. Conveyant's modular approach to application design provides for a variety of applications in healthcare, hospitality, public safety, government, financial and higher education markets. Visit Conveyant Systems' website at <http://www.conveyant.com> or contact Conveyant Systems at (800) 634-3688 for more information about our company, products and services.

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