

CONVEYANT SYSTEMS, INC.
530 HIGHLAND STATION DR., SUITE 3002
SUWANEE, GA 30024
TELEPHONE: (949) 756-7100
FACSIMILE: (678) 866-2574
WEBSITE: WWW.CONVEYANT.COM

Sentry™ E911 Solutions for Avaya IP™ Office

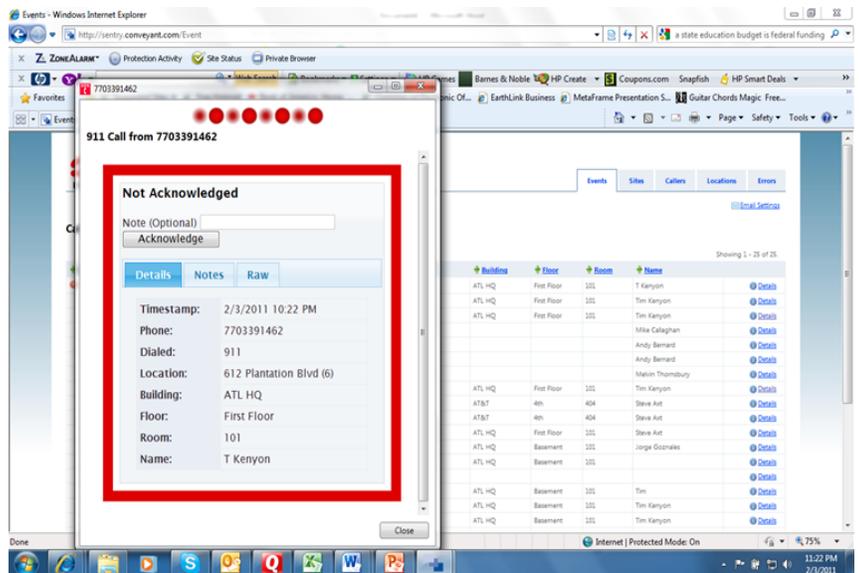
When a 9-1-1 call has been placed—every minute counts. Your organization's ability to provide assistance to first responders is a crucial component in keeping employees, customers, patients, guests and others safe. One of the most important responsibilities is notifying on-site personnel that a 9-1-1 call has been made from the enterprise. Unfortunately, in many cases, they are not even aware that an emergency call was made. This can cause confusion and delay in responding to the emergency.

Sentry E911 Solutions for the Avaya IP Office alerts on-site personnel in an emergency by providing screen pops or e-mail notification of a 9-1-1 call. Sentry's Beacon alerts can provide location information, caller information and other relevant details to security and/or medical staff which help allow for an immediate and accurate first response.

In an enterprise environment with multiple buildings and/or locations operating off the same IP Office, determining where to send Beacon alerts may be a challenge. To help ensure Beacon alerts are not only sent to the right individuals at the right location, but are also escalated in the event an alert is not acknowledged in a timely manner—Sentry's notification filtering and escalation features may be used to ensure efficiency in an emergency.

SENTRY E911 SOLUTIONS FOR AVAYA'S IP OFFICE

- Interfaces with Avaya IP Office Release 9 to provide on-site notification when an emergency call is placed.
- Beacon alerts are visible and audible, and may be delivered via e-mail or screen pop.
- Notification filtering and escalation for enterprises with multiple buildings and/or locations.
- Acknowledgements, logging and printing provide a record of each 9-1-1 call.
- Designed for NG911 compatibility.
- Integral component in the Avaya Safe School Initiative.



Sentry's Beacon On-site Notification, with filtering and escalation, offers customization and flexibility to the enterprise to help ensure security personnel and others are notified in an emergency.

AVAYA
DEVCONNECT
TECHNOLOGY PARTNER



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