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## Sentry™ E911 Solutions

When a 9-1-1 call has been placed—every minute counts. Your organization's ability to provide assistance to the first responders is a crucial component in keeping employees, customers, patients, guests, and others safe.

Sounds easy enough—but in many instances it's not. In some cases, the information supplied to the Public Safety Answering Point (PSAP) is inaccurate—whether due to the caller's inability to provide their location, or due to inaccurate information being sent to the PSAP. In addition, on-site security personnel and others that may be able to provide assistance may not even be aware that a 9-1-1 call has been placed. This may result in confusion and delays in responding to the emergency.

**Sentry E911 Solutions** provide enterprises with features and functionality to assist in protecting themselves and their customers in an emergency. When a 9-1-1 call is placed, Sentry can pinpoint the caller's location, and then passes this information on to the PSAP. In addition, the Sentry Beacon provides on-site notification of the 9-1-1 call, via screen-pop or e-mail, to security personnel and others allowing for an immediate and accurate first response.

### MAXIMIZE YOUR 9-1-1 CALL MANAGEMENT WITH SENTRY E911 SOLUTIONS

- Interfaces to multiple PBXs including legacy CS 1000, Genband CS 2100, Genband Application Server and more interfaces to come.
- Notifies on-site personnel when an emergency call is placed with filters and escalation.
- VoIP location discovery with database updates.
- Increases security for employees, guests, students, patients and others.
- Information is logged and viewable using a Web interface.
- May be integrated with Conveyant's TeleDirectory™ Console for Private Emergency Answering Positions.

The screenshot displays a web browser window with a notification for a 911 call. The notification window is titled "911 Call from 7703391462" and contains the following information:

- Not Acknowledged**
- Note (Optional):
- Acknowledge:
- Details | Notes | Raw
- Timestamp: 2/3/2011 10:22 PM
- Phone: 7703391462
- Dialed: 911
- Location: 612 Plantation Blvd (6)
- Building: ATL HQ
- Floor: First Floor
- Room: 101
- Name: T Kenyon

The background of the browser window shows a table with columns for Building, Floor, Room, and Name, listing various personnel and their locations.

*Beacon On-site Notification, with filtering and escalation, offers customization and flexibility to the enterprise to help ensure security personnel and others are notified in an emergency.*

