

TELEDESK™ PRODUCT ANNOUNCEMENT

December, 2002

This notice is to inform our end-customers and dealers that, as of March 31, 2003, Conveyant Systems will no longer provide repair services for the TeleDesk Attendant Workstation products. The TeleDesk Attendant Workstation, our analog PC-based operator workstation, is our flagship product introduced in 1987. In September, 2001 we announced the discontinuance of manufacturing and sales of this product due to unavailability of product components. For this reason, we no longer are able to provide adequate repair service for this product.

The following Conveyant Systems' Model/Part Numbers are affected:

| MODEL NUMBER | PART NUMBER |
|---------------------|--------------------|
| CPE _x | 102965 |
| CPE | 102965 |
| LCE | 102965 |
| CON _x | 103274 |
| WKS _{Nx} | 103274 |
| KBD | 103274 |
| COC | 102976/103201 |
| SLM | 102975 |
| PWR | 102939 |

NOTE: "x" represents a number

We encourage customers that are currently using the TeleDesk Attendant Workstation products to convert to our TeleDirectory™ family of PC-based Attendant Consoles. Our TeleDirectory product was launched in 1992, and provides a digital interface for most Centrex and PBX switches as shown below:

- TeleDirectory for the Meridian Business Set DMS-100 Centrex and SL-10C
- TeleDirectory for the MSAC and MSAC-Plus DMS-100 Centrex and SL-10C
- TeleDirectory for the Meridian Console Meridian PBX
- TeleDirectory for the Meridian Modular Telephone Meridian PBX
- TeleDirectory for ISDN #5ESS Custom ISDN, All National ISDN and Definity PBX
- TeleDirectory for System X Marconi System X

Existing customers are provided with special discounted pricing when converting to the TeleDirectory product. With the TeleDirectory products customers may realize lower maintenance costs; remote dial-in support; Windows '95, '98, 2000, NT and XP compatibility; and continued product development with new features and enhancements.

Please contact your dealer or Conveyant Systems for information on converting your TeleDesk Attendant Workstation to the TeleDirectory Network System. We appreciate your continued support of Conveyant Systems and its products.

Conveyant Systems, Inc.
Telephone: (949)756-7100
E-mail: info@conveyant.com