

FOR IMMEDIATE RELEASE

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PRESS RELEASE

CONVEYANT SYSTEMS, INC. ANNOUNCES SENTRY™ E9-1-1 FOR THE AVAYA CS 1000

Santa Ana, California, March 1, 2011 -- Conveyant Systems, Inc., the telecommunications industry leading supplier of PC-based Attendant Console applications, announces the Sentry E9-1-1 application for Avaya's CS 1000 PBX.

Tim Kenyon, President of Conveyant Systems, stated, "Conveyant Systems is pleased to officially announce our TeleDirectory Sentry E9-1-1 solutions. Our move into the E9-1-1 arena is a natural fit for our product line, and we're excited to offer enterprises a cost effective solution to maximize their 9-1-1 call management and help protect themselves and their customers in an emergency."

"Sentry is designed as a modular framework to provide the functions enterprises need to help solve their E9-1-1 issues including IP phone location discovery and on-site notification. This modular design allows the system to be customized for each application to address specific needs, which in turn keeps the cost of the solution affordable", Kenyon added.

"Our Sentry E9-1-1 solution for the CS 1000 tracks IP phones as they move throughout an organization, and receives automatic notification when an IP phone registers on the network. On-site notification is also available, via screen pop or e-mail, to enable security personnel and first responders to quickly be directed to the emergency to provide assistance. In many cases, using Sentry, along with the E9-1-1 capabilities inherent in the CS 1000, offers a complete E9-1-1 solution for a fraction of the cost of our competitors", said Kenyon.

Kenyon also indicated, "Organizations that serve as their own PSAP, may use Conveyant's TeleDirectory PC-based Console application which is fully integrated with Sentry. When an emergency call is received by the PSAP TeleDirectory Operator, a screen pop is provided to the operator including the exact location information of the 9-1-1 caller. Detailed information and notes may also be available including cubicle number, special needs or requirements, or a detailed location description such "as third office from the stairwell."

"At Conveyant, we understand the *process* of E9-1-1 in the enterprise. For any solution to be effective, organizations need to play an active part of the 9-1-1 solution – and they need to do so on-site where they retain control and integrity of the data, without breaking the bank. We believe Sentry offers a functionally comprehensive, yet cost effective solution to do just that, and puts the customer on the right path towards next generation 9-1-1", Kenyon said.

ABOUT CONVEYANT SYSTEMS, INC.

Founded in 1987, Conveyant Systems develops, manufactures and markets call handling and processing systems for the Centrex and PBX marketplace. With over 6,000 PC-based Consoles installed around the world, Conveyant remains the leader in specialized console applications and directory products. Conveyant's products have been developed with reliability, network compatibility, ease of use and advanced features which provide benefits, including improved customer service, lower labor costs

and increased employee productivity. Conveyant's modular approach to application design provides for a variety of applications in healthcare, hospitality, public service, government, financial and higher education markets. Visit Conveyant Systems' website at <http://www.conveyant.com> or contact Conveyant Systems at (800) 634-3688 for more information about our company, products and services.

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