

**CONVEYANT SYSTEMS, INC.**  
1901 CARNEGIE AVENUE SUITE L  
SANTA ANA, CA 92705  
TELEPHONE: (949) 756-7100  
FACSIMILE: (949) 756-7129  
WEBSITE: WWW.CONVEYANT.COM

## TeleDirectory™ Sentry E9-1-1 Solutions

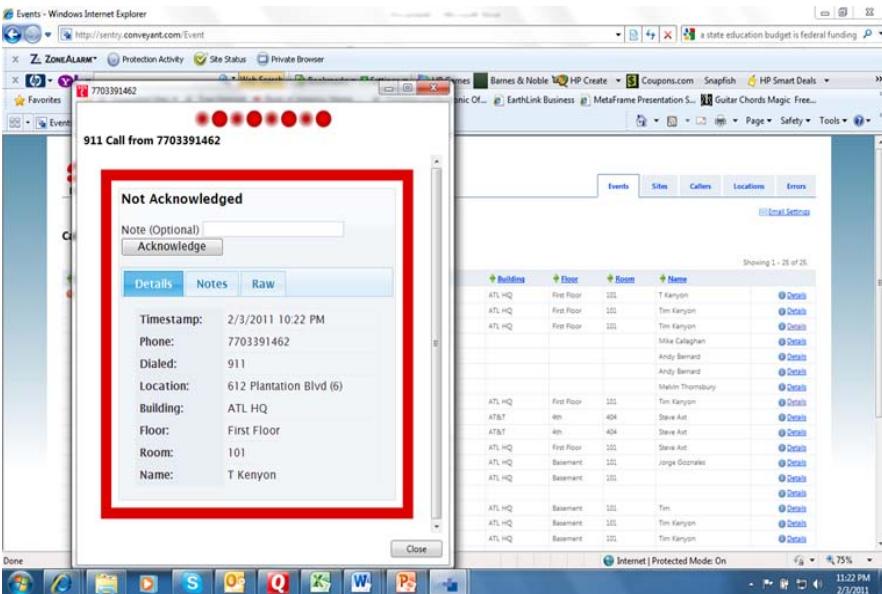
When a 9-1-1 call has been placed—every minute counts. Your organization's ability to provide assistance to the first responders is a crucial component in keeping employees, customers, patients, guests, and others safe. Among some of the immediate responsibilities include identifying the caller's exact location and notifying on-site personnel that a 9-1-1 call has been made.

Sounds easy enough—but in many instances it's not. In some cases, the information supplied to the emergency dispatcher is inaccurate—whether due to the caller's inability to provide their location, or due to inaccurate information being sent to the dispatcher. In addition, on-site security personnel and others that may be able to provide assistance are not even aware that a 9-1-1 call has been placed. This may result in confusion and delays in responding to the emergency.

**TeleDirectory Sentry** is an effective tool to assist enterprises in protecting themselves and their customers in an emergency. By providing on-site notification to key personnel, via screen pop or e-mail, first responders may quickly be directed to the emergency. In addition, database management facilities ensure that the right information is sent to the PSAP—and that the call is directed to the right place.

Sentry allows customization and filtering of notifications—information may include telephone number, room, building, floor, etc. In addition, all information associated with a 9-1-1 call is logged and users may add notes about the call, i.e. resolution, time first responders arrived, required follow-up, etc.

Contact Conveyant Systems for more information, and see how TeleDirectory Sentry can help you maximize your 9-1-1 call management.



### KEY FEATURES AND BENEFITS

- Provides precise location information for first responders
- Notifies on-site personnel when an emergency call is placed
- Increases security for employees, guests, students, patients and others
- Information is logged and viewable using a Web interface
- Customers may utilize the on-site notification capability for non-911 numbers
- May be integrated with the TeleDirectory Console application

**TeleDirectory Sentry offers customization and flexibility to customers to help ensure on-site personnel are notified when a 9-1-1 call is placed.**